

AGENDA
Northwards Housing Board Meeting
Tuesday 28th April 2020 6:30pm via Telephone Conference

Chair: Sharon Thomas

[Items marked Information * are for information and will only be discussed if a request is made at the beginning of the meeting.]

Time	Item	Description	Page	Lead Officer	Report	Approval, Noting, Information *
6.30	1	Welcome and Introductions Confirm Quorum				
	2	Apologies for Absence				
	3	Declaration of Interests / Confidential Matters / Requests to un-star information items				
		CONFIDENTIAL ITEMS				
6:40	4	<u>GENERAL BUSINESS</u> a) Board Confidential Minutes 14 th January 2020 b) Confidential Matters Arising c) Audit Sub-Committee Confidential Minutes 27 th February 2020 d) Operations Sub-Committee Confidential Minutes 4 th March 2020 e) Board Confidential Minutes 25 th March 2020	3 7 10 13		Enclosed Enclosed Enclosed Enclosed	Approval Approval Approval Approval
6:50	5	<u>STRATEGY AND POLICY</u> a) Northwards Management Accounts: Forecast Outturn 2019/20	22	RC	Enclosed	Discussion/ Noting
		NON CONFIDENTIAL ITEMS				
7:05	6	<u>GENERAL BUSINESS</u> a) Board Minutes 14 th January 2020 b) Matters Arising c) Audit Sub-Committee Minutes 27 th February 2020 d) Operations Sub-Committee Minutes 4 th March 2020 e) Board & Sub-Committee Reports Cover Sheet	30 38 46 52	YN	Enclosed Enclosed Enclosed Enclosed	Approval Approval Approval Approval
7:15	7	<u>STRATEGY AND POLICY</u> a) VFM Strategy/Action Plan Annual Update	56	RC	Enclosed	Noting

7:25	8	<u>PERFORMANCE</u>				
		a) Northwards Housing Performance Qtr 4	84	RC	Enclosed	Noting
		b) Tenants View 'An Investigation into the Tenants Experience of Home Improvement Works at Liverton Court'	104	EH	Enclosed	Discussion
		c) HR Update Report	113	JN	Enclosed	Noting
7:50	9	<u>INFORMATION</u>				
		a) Use of Seal			Verbal	Noting
		b) Governance Diversity Report	119	YN	Enclosed	Noting
		c) Annual Board Attendance	122	YN	Enclosed	Noting
	10	Board Work Plan/Rolling Agenda	125		Enclosed	Approval
7:55	11	Any Other Business (Items should be brought to the attention of the Chair prior to the meeting)				
		Date of Next Meetings Tuesday 12 th May 2020, 6:30pm Board Meeting Venue: Via Video/Telephone Conference				
		End of Meeting				