



## Report to:

Northwards Housing Board  
13 July 2010

## Item No:

<b>Title:</b>	Re-Inspection Action Plan		
<b>Date:</b>	30 June 2010		
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<b>Confidential:</b>	No		
<b>For: (Please tick action required)</b>	<b>NOTING</b> ✓	<b>DISCUSSION</b>	<b>APPROVAL</b>

### PURPOSE OF REPORT

To present to the Board a summary of progress on the Inspection Action Plan.

### RECOMMENDATION

The Board are asked to note progress to date and agree that a more detailed report is presented to the next Board meeting on the outstanding actions.

### IMPLICATIONS

<b>Equality &amp; Diversity:</b>	Diversity is a key element in Inspection
<b>Financial:</b>	There are some additional financial and resource implications to enable delivery of some of the inspection recommendations
<b>Staffing:</b>	Actions should be delivered mainly within existing resources
<b>Decency Target:</b>	Asset Management is a key element in Inspection
<b>Governance:</b>	The Inspection Action plan will build on good governance
<b>Risk Assessment:</b>	Performance against the key recommendations of the Action will be the subject of re-inspection within two to three years

Equality Impact Assessment	
Function being assessed	Not applicable
Section	
Date of assessment	
Person Responsible for assessment	
Is this a new or existing policy?	
If there are significant implications in terms of equality please append a summary report.	

**Consultation/Consideration:**

	<b>Yes, No or N/A:</b>	<b>Name:</b>	<b>Date:</b>
<b>Sub-Committee:</b>	No		
<b>Area Panel:</b>	No		
<b>Task Groups</b>	No		
<b>Ward Councillors:</b>	N/A		

1. Since the last report there has been positive progress with the outstanding actions. Two actions have now been completed (REI15 and REI17) and the overall completion rate now stands at 98%.
2. Up to date information has been added to the notes on the attached report. The ability to progress REIS18 on the corporate debt policy is proving to be particularly difficult despite our best efforts. Alison Foster, Head of Finance is continuing to pursue Manchester City Council on this issue.
3. Unfortunately REI3c and REIS18 will not hit their forecast dates for completion and a more detailed progress report will be provided to the next Board meeting if these actions are still outstanding.

# Reinspection Action Plan Status Report



Report Type: Actions Report

Report Author: Steve Finegan

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Code & Title	Progress Bar	Status Icon	Due Date
REI Re-inspection Action Plan	<div style="width: 98%;"><div style="width: 98%;"></div></div> 98%		30 Dec 2010

Sub-Action Code & Title	Sub-Action Due Date	Date Forecast to Complete	Sub-Action Progress Bar	Status Icon	Assigned To	Sub-Action Latest Note
REI3c Introduce and report on targets for achieving access to bank accounts	30 Apr 2009	30 Jul 2010	<div style="width: 90%;"><div style="width: 90%;"></div></div> 90%		Alison Foster	Report request now submitted to Manchester Credit Union to ascertain basic bank account take up, since the launch of the basic account earlier this year. Update on take up to be presented to Resources Sub-Committee in September.

Sub-Action Code & Title	Sub-Action Due Date	Date Forecast to Complete	Sub-Action Progress Bar	Status Icon	Assigned To	Sub-Action Latest Note
REIS13 Explore and integrate overdue gas safety checks within repairs system	30 Dec 2009	31 Jul 2010	<div style="width: 90%;"><div style="width: 90%;"></div></div> 90%		Steve Kirkham; Sue Sanderson	This action is to be completed once the gas servicing data has been transferred onto Promaster - which is anticipated to happen within the next couple of months. Northwards IT are working closely with system consultants to ensure this definitely happens within new timescale
REIS15 Measure and link cost of debt advice to benefit pending and welfare advice outcomes.	31 Jul 2009	30 Jun 2010	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%		Alison Foster	Report to Resources Committee prepared. To be presented to the deferred Resources Sub-Committee in July 2010.
REIS17 Resolve any outstanding IT issues that impact on rent recovery	31 Dec 2009	30 Jul 2010	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%		Alison Foster	All IT Issues have now been resolved. Team lists have now been reduced in size to ensure more appropriate targeted arrears lists.
REIS18 Review effectiveness of Corporate Debt Policy in partnership with MCC	30 Apr 2009	30 Jun 2010	<div style="width: 10%;"><div style="width: 10%;"></div></div> 10%		Alison Foster	No new date for CDP review yet, despite Northwards best efforts to move this forward. Alison Foster to pursue with MCC!