

Riverways Area Panel

Date: 19 August 2009

4.00pm – 6.00pm

Venue: Cariocca Business Centre, Miles Platting

Chair: Kath Hope

MINUTES

Attendance:

Kath Hope (KH)	Panel Member
Barbara Grey (BG)	Panel Member
Rose McCarton (RM)	Panel Member
Ann McBride (AM)	Panel Member
Pat Glazebrook (PG)	Panel Member
Edith Webster (EW)	Co optee
Cllr Mick Loughman (ML)	Councillor
Mike Stevens (MS)	Director of Neighbourhood Services
Michael Hutton (MH)	Local Services Manager
Helen Walsh (HW)	Repairs Service Manager
Paul Maidment (PM)	Head of Home Improvements (Riverways)
Sharon McBride (SM)	Resident Involvement Officer (Riverways) – Minutes

Item	Description	Action
1	<p>a) Welcome and Introductions KH welcomed all attendees. KH informed the Panel that Alice Needham has unfortunately had to step down from the Panel. The Panel expressed their best wishes to Alice and thanked her for her commitment that she had given to the Panel.</p> <p>b) Confirm Quorate Meeting was Quorate</p> <p>c) Meeting Rules KH confirmed the meeting rules.</p>	
2	<p>Apologies for Absence</p> <p>2.1 Apologies received from Fred Steadman, Julie Barton, Diane Roberts, Larry Patrick, Emma Foster.</p>	
3	<p>Declaration of Interests/Confidential matters</p> <p>3.1 Observers. (Confidential minutes).</p>	
4	<p>Minutes of the last meeting – 22 July 2009</p> <p>4.1 Agreed as a true record.</p>	

5	Matters Arising	
5.1	5.4 Funding pots for “Welcome to..” signage e.g. as on Monsall Estate. RM asked for clarification on this issue. PM explained that after a discussion with Cllr Hackett, a suggestion was made that it could be possible to look at CASH grant funding for these signs. ML explained the criteria for CASH grants and added that they are looked at on a priority basis and are usually over-subscribed. PM confirmed that Northwards does have funding for the signage. However, CASH grant funding was just another avenue to explore.	
5.2	5.5 Lee Dobbins (On call) update on implementation of the new On Call system - Further to Lee Dobbins’ update at July’s Panel RM asked if there had been any further updates on this issue. MS suggested inviting Lee Dobbins to a future Panel Meeting to provide a further update.	
5.3	5.7 HW distributed the Tenant Insurance Scheme leaflets. This scheme is also being advertised in the Northwards Natter and is given to new tenants when they sign up. MS clarified that Northwards are responsible for the fabrics of the buildings and not contents unless any damage was caused by Northwards then this would be investigated on an individual basis.	
5.4	6.3 RM queried who provided the funding for the cut and collect scheme in Blackley. ML explained that the money came from the Neighbourhood Funding Strategy via Ward Co-ordination. ML added that each ward with residents puts forward priorities and in Blackley this was one of them. Discussions took place about grass cutting being a priority in the Riverways area.	
5.5	8.1 ML queried if the fault with the Northwards repair reporting system had now been rectified. HW explained the issue is still ongoing and they are due a visit from Civica Staff this month to resolve. MS affirmed that this is not affecting the service in any way.	
5.6	10.3 Troydale Play Area – PM apologised for the delay in this scheme and issued a report explaining the issues that had arisen. The planning application for the play area was submitted on 17 July 2009; following this additional information was requested from Manchester Planning which was supplied on 29 July 2009. Manchester Planning has proposed the target completion date as 8 October 2009 which will be confirmed by a formal receipt from Manchester Planning.	
5.7	10.2 Kingsbridge Play Area – PM reported that after consultation, residents wanted further car parking space instead of a play area. Fantastic feedback has been received about the work and also there has been a saving of £8000.	
5.8	10.4 – Petrock Walk Steel Fencing – KH said that she wasn’t aware that the fencing that was being put up would include separate gates all along making it no longer a communal area. KH also queried if	

	<p>Panel to the minutes.</p> <p>f) Wilton Effective Meeting Training – 28 and 29 October. SM to obtain further details of this and update the Panel.</p> <p>g) NTV update – MS referred Panel to enclosed report. ML queried the process of election of Board Members and thought that the natural progression should be from Panel member to Board Member.</p> <p>h) Constitution – SM had previously sent out the reviewed Constitution for Panel members to read and sign and return a copy to Northwards. Signed Constitution received from, EW and AM. MS went through the Constitution and explained any amendments. Panel members were asked to return signed copies to SM after reading and signing.</p>	Panel
9	Repairs Update – Helen Walsh	
9.1	HW informed the Panel that an article will be going into the Northwards Natter asking tenants to turn on their heating to prevent heating problems in the winter. Discussions took place about waiting times on repairing boilers. HW will investigate time scales on this work and report back to the Panel.	HW
10	Environmental Works Programme – Paul Maidment	
10.1	An update was given on the programme noting any issues.	
10.2	Victoria Square – Kitchen and bathrooms schemes and externals – PM has received emails on how nice the new windows look. Looking at Nov 2009 finish.	
10.3	Troydale Window replacement schemes – KH expressed disappointment that Queensferry estate was not given the option of new doors.	
10.4	Anita St/Smithfield – Window replacement scheme – a delay had arisen due to previous contractors being poor which they have now changed.	
11	Environmental Works Programme – Paul Maidment	
11.1	PM went through the current schemes. KH requested photographs of the Kingsbridge Car Park.	PM
11.2	Hopgarth, Topsham and Ainsthorpe Walks, Daisy Bank Estate – defensible space – KH queried if this would only be installed on Northwards tenanted properties. PM explained the arrangement.	
11.3	RM asked about extending the environmental works that took place at Hayden Court to Sanderson Court. PM will ask Keith Edgley to get cost for this.	
11.4	KH suggested setting up a Forum for Low Rise living such as the one they have for High Rise living. SM to investigate.	SM

12	LSM Update – Mike Hutton	
12.1	MH circulated the Local Services Manager Report which updated on anti social behaviour and Voids. ML queried why there are extensions given on ASBOs. MH explained that there are cases where ASB dies down and then flares up again towards the end of the ASBO period; hence the reason why the action is re-instigated.	
13	Quarter 1 Performance Management Report	
13.1	The report was enclosed with the minutes for any comments.	
14	Customer Service Excellence Report	
14.1	The report was enclosed with the minutes for any comments.	
15	AOB	
15.1	AM queried why she was told that there can not be a “No Ball Game” sign on Kennard Close. MH will discuss with AM.	MH
15.2	RM alerted the Panel to bogus callers on the estate which have been reported recently.	
15.3	The Panel thanked Ann Knott and Elaine Gladstone for the work they have been doing as Environment Officers on their Estates.	
15.4	PM to do a display of schemes for the AGM	
15.5	SM informed the Panel about the TSA meeting at the Woodhouse Park Lifestyle Centre on Thu 27 Aug and asked if anyone would like to go.	
	Date and time of next meetings: a) Area Panel AGM – 23 September 2009 – 4pm – Cariocca Community Room – Sawley Road.	

Meeting closed at 6.00pm