

Riverways Area Panel
Annual General Meeting (AGM)

Date: 22 October 2008

4.00pm – 4.30pm

Venue: Cariocca Business Centre, Miles Platting

Chair: Kath Hope

MINUTES

Attendance:

Kath Hope (KH)	Panel Member
Alice Needham (AN)	Panel Member
Pat Glazebrook (PGI)	Panel Member
Barbara Grey (BG)	Panel Member
Rose McCarton (RM)	Panel Member
Ann McBride (AM)	Panel Member
Marlene Garnett (MG)	Panel Member
Fred Steadman (FS)	Panel Member
Julie Barton (JB)	Panel Member
Cllr Mick Loughman (ML)	Panel Member
Sue Ratchford (SR)	Chair of Northwards Board
Robin Lawler (RL)	Chief Executive Northwards
Mike Stevens (MS)	Director of Neighbourhood Services
Emma Foster (EF)	Head of Neighbourhood Services (Riverways)
Rob Doherty (RD)	Local Services Manager
Dave Collier (DC)	Repairs Services Manager
Paul Maidment (PM)	Head of Home Improvements (Riverways)
Paul Blackmore (PB)	Home Improvements Service Manager
Sharon McBride (SM)	Resident Involvement Officer (Riverways) – Minutes

Observers:

James Ashley
Chris McCarthy
Terry Webb
Paul Salter
Linda Glinka
Betty Steadman
Marie Etchells

Item	Description	Action
1	Welcome and Introductions KH welcomed all attendees. Introductions were made by all present.	
2	Apologies for Absence	
2.1	Cllr June Hitchen, Larry Patrick	
2.2	KH paid tribute to Riverways Panel members that had sadly passed away this year; Ivy Graham and Vera Salvatore and a minutes	

	silence was held.	
3	Declaration of Interests	
3.1	None	
4	Minutes of the last AGM – 17 October 2007	
4.1	Agreed as a true record	
5	Annual Reports and Plans – Robin Lawler	
5.1	RL reported on the activities, achievements and plans over the previous year. Commenting on the sad loss of Ivy and Vera. RL announced that Vera Salvatore’s sister presented the “Vera Salvatore Award for the Resident that has most improved their neighbourhood” at the NorthAwards held at Heaton Park on 2 October 2008.	
5.2	RL explained that the Annual Report is about the Aims and Objectives of Northwards Housing which includes a service strategy which is to better improve services. RL went through the highlights of the report which included Northwards receiving Charter Mark accreditation with progress being made since the previous year.	
5.3	Northwards are now sponsoring a local football team “The Warriors”. Northwards has also purchased a trailer which can be used at Events. RL reported that a lot of progress has been made working on Equality and Diversity. In addition to this, RL explained about being Tenant Focussed to better engage and hear about what people like in the area.	
5.4	Northwards has now the Northwards Extra Reward Scheme up and running. The Northwards DVD is completed and now available to tenants.	
5.5	RL said the new TMO “Avro Hollows” went live this year and is being managed by Diane Ashcroft.	
5.6	RL explained about Northwards being committed to its employees and the PIG group was established last year which is made up of Northwards employees.	
5.7	RL spoke about being accountable to tenants, employees, the council and partners.	
5.8	Other highlights included the Residents Forums with a new forum, “Allocations and Lettings” being established this year and the success of the Older Person’s Play area and “It’s a Northwards Knockout” event.	
5.9	RL reported that Michelle Carmichael was elected on the Board and a new member has been elected in Marjan Bazargan, also David Leah is on the Board.	

5.10	RL asked that if things with Northwards are going well or not well then please tell us. RL reminded attendees that a Community Cohesion event will be taking place at the Simpson Memorial Hall on 25/10/2008 Moston Lane at 2pm – 4pm to promote community cohesion and live in safety and supporting each other.																					
6	<p>Chair Report – Kath Hope</p> <p>6.1 KH thanked everyone and explained that she had stepped in as Chair after the sad loss of Vera. KH referred everyone to the “Panel AGM” booklet which highlighted the achievements of the panel over the last year. KH said the work that has gone on over the last year has been very encouraging, e.g. the kitchens and bathrooms and things are now really beginning to take shape.</p> <p>6.2 KH said the Riverways Area Panel study Visit was really good and she enjoyed looking up about the history of the area. KH commented that she enjoys meeting up with Panel members and seeing the different areas grow. In addition to this, the social events that have been held were brilliant such as the Heaton Park Bowling and the Board AGM and NorthAwards. KH thanked everyone for giving her this opportunity.</p>																					
7	<p>Election of Area Panel Members – Sharon McBride</p> <p>7.1 SM explained about the rotating process of the Area Panel. 4 Panel members were up for nomination the results were as follows:</p> <table border="1" data-bbox="320 1218 1305 1559"> <thead> <tr> <th>Name</th> <th>Nominated by</th> <th>Seconded by</th> <th>Agreed</th> </tr> </thead> <tbody> <tr> <td>Pam Greateorex</td> <td>Ann McBride</td> <td>Kath Hope</td> <td>Carried on a show of hands</td> </tr> <tr> <td>Rose McCarton</td> <td>Kath Hope</td> <td>Marlene Garnett</td> <td>Carried on a show of hands</td> </tr> <tr> <td>Kath Hope</td> <td>Fred Steadman</td> <td>Rose McCarton</td> <td>Carried on a show of hands</td> </tr> <tr> <td>Pat Glazebrook</td> <td>Mick Loughman</td> <td>Barbara Grey</td> <td>Carried on a show of hands</td> </tr> </tbody> </table>	Name	Nominated by	Seconded by	Agreed	Pam Greateorex	Ann McBride	Kath Hope	Carried on a show of hands	Rose McCarton	Kath Hope	Marlene Garnett	Carried on a show of hands	Kath Hope	Fred Steadman	Rose McCarton	Carried on a show of hands	Pat Glazebrook	Mick Loughman	Barbara Grey	Carried on a show of hands	
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