



Report to:

Northwards Housing Board

11th November 2008

Item No:

9a

Title:	Business and Delivery Plan 2009 - 2014		
Date:	25 th October 2008		
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Confidential:	No		
For: (Please tick action required)	NOTING	DISCUSSION	APPROVAL ✓
PURPOSE OF REPORT			
<p>As the start of the review of the Business and Delivery Plan for 2009, the Board are asked to confirm the Mission, Values and Objectives of Northwards and make any comments in respect of changes required.</p> <p>In addition the report sets out the proposed timetable and consultation processes for completing the Plan.</p>			
RECOMMENDATION			
<p>That the Board:</p> <ol style="list-style-type: none"> 1. Confirms the current statement of Mission, Values and Objectives for Northwards; and 2. Notes the proposed timetable and consultation processes for completion of the Business and Delivery Plan 2009-2014. 			
IMPLICATIONS			
Equality & Diversity:	The Business and Delivery Plan helps define how the Company will develop its strategy on Equality and Diversity, and will need to show how that will be resourced		
Financial:	The plan will set out how the Company's resources are to be allocated in order to achieve the Board's priorities		
Staffing:	The effective use of staffing resources is a major factor in achieving priorities and high standards of service. In addition staff should be involved in setting those priorities and standards. Development of the Business and Delivery Plan will help to achieve both of those objectives		
Decency Target:	The plans for achieving Decent Homes will be included within the Plan		

Governance:	The Business and Delivery Plan will set out the key ambitions of Northwards Housing; the Board will need to monitor achievements compared to those ambitions, as part of its governance of the Company
Risk Assessment	The Business and Delivery Plan sets out a summary of the key risk areas

Equality & Diversity Implications (Please tick where relevant):

BME	<input checked="" type="checkbox"/>	Lesbian/Gay/Bisexual/Transgender	<input checked="" type="checkbox"/>
Gender	<input checked="" type="checkbox"/>	Single Parents	<input checked="" type="checkbox"/>
Age	<input checked="" type="checkbox"/>	Domestic Violence	<input checked="" type="checkbox"/>
Disability	<input checked="" type="checkbox"/>	Alcohol / Drug Mis-users	<input checked="" type="checkbox"/>

Consultation/Consideration:

	Yes, No or N/A:	Name:	Date:
Sub-Committee:	No		
Area Panel:	No		
Forums:	No		
Ward Councillors:	N/A		

Business and Delivery Plan 2009-2014

1. As last year the Business and Delivery Plan will be a combined document for 2009.
2. It is envisaged that there will not be fundamental changes to the Business and Delivery Plan this year. A lot of work was done last year on the Future and Performance sections.
3. A key area identified for rewrite will be incorporation of the Local Area Agreement priorities and how Northwards is contributing to the Council and Community Strategies.
4. Sub-Committees will be asked to reflect on the current plan at their November or January Sub-Committee meetings to feed into the process.

Mission, Values and Objectives

5. Each year it is appropriate to consider the Mission, Values and Objectives for the organisation and reflect on whether any revisions are required. The statements are set below in Appendix 1.
6. Any comments made by the Board will be considered, together with those of other stakeholders, as part of the process before the final document is approved by the Board in March 2009.
7. Last year we reflected on whether we could sum up the Mission Statement in a shorter sentence. This was not achieved due to timing pressures but as part of this year's

review we are proposing to use some events in 2009 to reflect on our Mission and revise the Mission Statement. Comments from the Board on this will be welcome.

Timetable

8. Set out in Appendix 2 is an indicative timetable for reviewing the Business and Delivery Plan together with the Financial Business Plan incorporating the Budget.

Recommendation

9. That the Board:
 - Confirms the current statement of Mission, Values and Objectives for Northwards; and
 - Notes the proposed timetable and consultation processes for completion of the Business and Delivery Plan 2009-2014.

Appendix 1

The **Mission Statement** of Northwards Housing is:

Mission Statement

Brought to life by the resounding YES vote of North Manchester's council tenants, we are here to build on their trust by delivering the excellent standard of housing service residents deserve and desire.

Our service will be successful, responsive to tenants and driven by our can-do outlook.

It will win us the extra funding needed to improve tenants' homes, and the wider environment - up to and beyond the 'decent homes' standard.

We share this commitment to the future of social housing in North Manchester with our residents and the Council, as we work in partnership to make our communities safe and sustainable.

We respect each other - tenants, staff and partners, celebrating the diversity of our communities and workforce. Together we will help to renew North Manchester.

Appendix 1

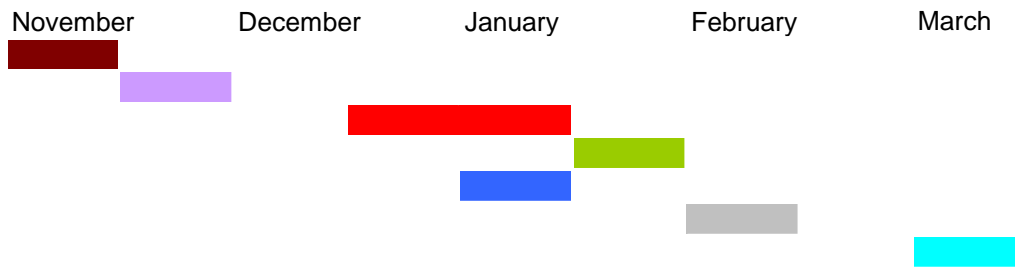


Appendix 1



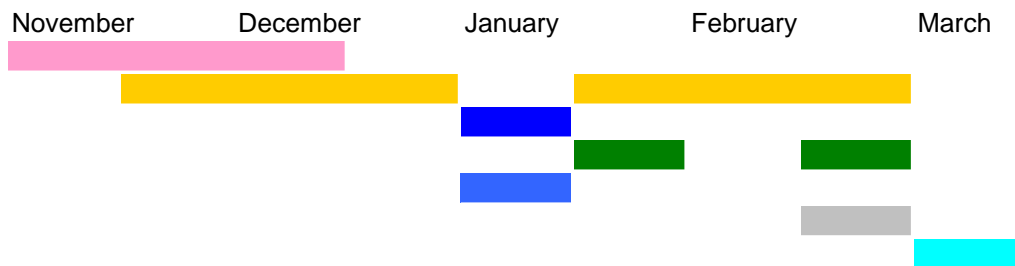
Appendix 2

Business and Delivery Plan 2009-2014 Milestone and Target Chart



- Key**
- Board review of Mission, Values and Objectives
 - Staff Teams review
 - EMT Away Day
 - Area Panel and Tenant consultation
 - SMT Review
 - Sub-Committees review
 - Board review and approval

Financial Business Plan and Budget



- Key**
- Budget Holders consultation
 - Finance Team work on budget and financial plan
 - EMT review
 - Resource & Audit Sub-Committee
 - Area Panel and Tenant consultation
 - SMT Review
 - Board review and approval