

**Fourways Area Panel
(Moston and Charlestown)**

**Minutes of Meeting held at
2.30pm – 3.40pm,
23 October 2008
VASA Club, White Moss Road**

Chair: John Biggs

Present:	John Biggs (JB)	Panel Member (Chair)
	Grace Choularton (GC)	Panel Member
	Carol Downes (CD)	Panel Member
	Joan Fitzgerald (JF)	Dam Head RA (Board Member)
	Mavis Harris (MH)	Panel Member
	Dorothy LeMoignan (DM)	Panel Member
	John Ward (JW)	Panel Member
	Hazel Entwistle (HE)	Crosslee T & R A (Co-optee)
	Peggy Yuill (PY)	Panel Member (Vice Chair)
	Sue Ratchford (SR)	Board Member (Chair)
	Michael Hutton (MHu)	Local Services Manager
	Gary Walsh (GW)	Repairs Service Manager
	David Heys (DH)	Head of Home Improvements
	Robin Lawler (RL)	Chief Executive Northwards Housing
	Mike Stevens (MS)	Director of Neighbourhood Services
	Julie Wilson (JWi)	Principal Local Services Manager
	Rhonda Finlayson (RF)	Resident Involvement Officer (minutes)

Observers: Please See attached attendance sheet

ITEM	SUBJECT	ACTION
1	Welcome and Introductions JB welcomed all attendees and Observers at the meeting. Everyone had already introduced themselves. The meeting rules were explained. A full Quorum was in attendance.	
2	Apologies for Absence Apologies were received from: Cllr Mark Hackett, Larry Patrick, Pam Angelucci and Charlotte Grant.	
3	Declaration of Interests/Confidential matters	
3.1	None were declared.	
4	Minutes of the Last Meeting	Approved
4.1	The minutes of the meeting on 18 September 2008 were approved with the following amendments: JB chaired the whole meeting, not (part) as was stated.	

ITEM	SUBJECT	ACTION
	<p>Item 10.7 JB enquiry about ASBO cases not being routinely publicised</p> <p>Confidential minutes 18 September were also approved.</p>	Approved
<p>5</p> <p>5.1</p> <p>5.2</p>	<p>Matters Arising</p> <p>JF advised the Wardens, who came to help DAMRA out at their Charlestown on Ice event were fantastic. She has sent them a letter of thanks.</p> <p>JB advised in January 2009, Charlestown ward are getting 6 wardens. They will not be policing, they will be working with the community. They will be working outside of office hours to provide residents with extra security, and can report incidents to the police. Northwards will bring further details of how the wardens will work in the Fourways area to a future meeting.</p>	Northwards
<p>6</p>	<p>Repairs Quarterly</p> <p>GW circulated a report and asked for questions. JB thanked GW for comprehensive information.</p> <p>NHL 813 – PY queried the Target/cost. MH asked have the rails been completed? GW will speak to her outside the meeting.</p> <p>NHL 081 – PY queried the price rise. GW advised it depends what is involved. There was lots of work tidying up systems. It is expected that the costs will now stabilise.</p>	GW
<p>7</p> <p>7.1</p> <p>7.2</p>	<p>Major and Environmental Works Update</p> <p>DH referred to the enclosed report.</p> <p>Bradford Court is due to finish 30 October 2008. New Lightbowne Halliford) Estate; Windows 7 November 2008, had been slightly extended.</p> <p>Moston Satellites; Windows didn't finish on 10 October 2008 but finished on 17 October 2008. The report is a snapshot of 2/3 years.</p> <p>Item 22 – Clifford Lamb Court is due to finish 24 October 2008.</p> <p>Dam Head – just one change, Lander Grove fencing.</p> <p>DH – We are still getting very high Customer Satisfaction scores.</p> <p>Pot of Gold funds</p> <p>The Fourways area panel decided to spend the £30,000 funds on lighting. JWi thanked them for doing a night study visit on 17 September 2008 to identify sites for new lighting columns. JWi has had a good idea, and will be going out with AMEY experts to check if this idea is possible. Following the solar panels work, she will be looking at the possibility of having solar panels on the street lights, and will come back to the next panel meeting with the findings.</p> <p>From the Tea Mobile event it was agreed that an allocation of £75,000 be made to the Moston Mill estate for environmental improvement work.</p>	<p>Noted</p> <p>JWi/AMEY</p>

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7.3	<p>JWi advised Groundwork have done a thorough Report on consultation of residents, and have drawn up a plan and map for the work. This was circulated. Groundwork have organised a follow up meeting for residents, to give them an update on the Report and Plan.</p> <p>JF asked for the date of meeting. RF confirmed it is being held on Tuesday, 28 October 2008, at St Mary's CE Primary School, St Mary's Rd, Moston. Panel members are welcome.</p> <p>JWi confirmed Northwards is going to get match funding to double the money. RF will continue to liaise on a weekly basis with Moston Mill residents.</p> <p>Partnership with British Gas £6,000 for the Fourways Area Panel. Members have been asked to think of an idea that can be left as a legacy. JWi will discuss ideas at the next panel meeting.</p>	<p>RF/Panel Groundwork</p> <p>RF</p>
<p>8</p> <p>8.1</p> <p>8.2</p> <p>8.3</p> <p>8.4</p> <p>8.5</p>	<p>LSM Update</p> <p>MHu circulated a report on Voids, and presented its contents. Colours were used to show information.</p> <p>Fourways has a total of 43 Voids.</p> <p>Dam Head – Red, 13 voids Charlestown – Yellow, 11 voids New Moston – Green, 19 voids</p> <p>22 of the voids are ready to let, and staff are in the process of arranging sign ups. Void comparisons for Northwards were given. Compared to this time last year, overall, Northwards have reduced their void numbers by 30%.</p> <p>PY queried rejections. MHu advised analysis not yet done on rejections. Most times rejections are because people have put down another area when applying. MS advised Northwards is doing work to look at rejections.</p> <p>GC suggested number 50 Rusland Court be checked. MHu advised if it is in a poor state of repair this will be addressed. PY complimented the the team for fantastic work on voids.</p> <p>Anti Social Behaviour Update: MHu advised Fourways have a total of 72 cases open and 10 of these are with ASBAT for review/progression towards legal action. Fourways has secured the following legal actions since the September meeting:</p> <ul style="list-style-type: none"> • 1 injunction order • 2 extended interim ASBO orders • 1 noise abatement notice <p>Staff Update: Bernadette Bollard who was on a secondment and on maternity leave, is due to return to work on Monday 27 October 2008. She will be having a phased return to the role of NSO, and ultimately will be taking over from Steve Gravener, who is acting up as NSO. PY asked if SG be staying? MHu confirmed he will.</p>	

ITEM	SUBJECT	ACTION
9	<p>Community Update and Governance</p> <p>a) RF Circulated the October Revolve – Members complained that the blue background used is very difficult to read. RF to raise this at the next RIO team meeting.</p> <p>b) Recruitment and Vacancies: RF advised the Leaseholder position is still vacant. This will be raised with the Leaseholder Forum.</p> <p>c) Observers (confidential) No requests.</p> <p>d) Area Panel Study Visit – Wilton have yet to confirm their date in November. SR advised owing to Re-Inspection the Wilton Study Visit may be deferred. Fourways panel will agree a date in February 2009 for a study visit at the November meeting.</p> <p>e) Board AGM and northAwards: The Board AGM was held at the Orangery on 2 October. Full details are in the Revolve newsletter. northAwards were made that evening to young people from the White Moss Club for Young people. All who attended enjoyed the evening.</p> <p>f) Action Plans – Area Panel meeting Action Plans are to be reviewed as soon as possible</p>	<p>RF</p> <p>RF</p> <p>DR/Panel</p>
10	<p>Re-Inspection Update</p> <p>MS advised the Inspectors may want to attend the November panel meetings. As they may want to discuss with panel members how members get on and work together.</p>	
11 11.1	<p>Any Other Business</p> <p>AP asked why has Crosslee, White Moss and Charlestown been listed under Dam Head on the Home Improvements Programme, report? DH explained it is for expediency. Work on each area is separately addressed.</p> <p>JB advised he has put something on Northwards Face Book.</p> <p>JB thanked PY for having attended the Valuing Older People event at Manchester Town Hall to receive DAMRA's award.</p>	
12	<p>Date and Time of Next Meetings</p> <p>a) Performance Management Briefing –at Hexagon Tower 4 November 2008 – 5.45pm -8.15pm</p> <p>b) Fourways Area Panel Meeting – Thursday, 20 November 2008 Christmas – 18 December 2008. RF advised DR has booked White Moss Road LSO Community Room from 1pm-5pm if panel members want to organise a “bring and share” event.</p>	
	<p>Meeting closed at 3.45pm</p>	