



## Report to:

Northwards Housing Board

16<sup>th</sup> May 2006

## Item No:

# 12

<b>Title:</b>	Draft Service Improvement Plan		
<b>Date:</b>	4 <sup>th</sup> May 2006		
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<b>Confidential:</b>			
<b>For:</b> (Please tick action required)	<b>NOTING</b> √	<b>DISCUSSION</b> √	<b>APPROVAL</b>

### PURPOSE OF REPORT

To provide the Board with a copy of the draft Service Improvement Plan for consideration and comment.

The attached is the high level Service Improvement Plan which will be updated on final receipt of the completed cross cutting action plans and Team Improvement Plans, and resubmitted to the Board next month.

### RECOMMENDATION

The Board are asked to note and comment on the development of the Plan with a view to receiving a final version for approval in June 2006.

### IMPLICATIONS

<b>Equality &amp; Diversity:</b>	Development of the Equality and Diversity Policy and Strategy will impact on a number of key areas of service delivery.
<b>Financial:</b>	There is potential to make financial and efficiency gains.
<b>Staffing:</b>	The Service Improvement Plan covers effective use of staff resources.
<b>Decency Target:</b>	The Plan incorporates expected outcomes with asset / procurement management
<b>Governance:</b>	The Plan includes for the continual development and strengthening of the Board

**Equality & Diversity Implications** (Please tick where relevant):

BME	<input type="checkbox"/>	Lesbian/Gay/Bisexual/Transgender	<input type="checkbox"/>
Elderly	<input type="checkbox"/>	Single Parents	<input type="checkbox"/>
Young	<input type="checkbox"/>	Domestic Violence	<input type="checkbox"/>
Disability	<input type="checkbox"/>	Alcohol / Drug Mis-users	<input type="checkbox"/>

**Consultation/Consideration:**

	<b>Yes, No or N/A:</b>	<b>Name:</b>	<b>Date:</b>
<b>Sub-Committee:</b>	<b>No</b>		
<b>Area Panel:</b>	<b>No</b>		
<b>Ward Councillors:</b>	<b>No</b>		