

# INSPECTION DELIVERY MODEL

**Team  
Improvement  
Plans**

**Specific KLOE  
Groups**

**Excellence Group (RL)**  
**(overall co-ordination & action plan implementation)**

**Customer First  
(Mike Stevens)  
(inc. resident  
involvement)**

**Communications  
(Steve Finegan)**

**Regeneration  
(Larry Patrick)**

**Equality and  
Diversity  
(Robin Lawler)**

**Value For Money  
(Steve Wood)**

**Procurement  
(Larry Patrick/  
Matt Roberts)**

**Project / Theme Groups**