

AGENDA

Northwards Housing Board Meeting
Wednesday 14th June 2006 at 6:30pm
Hexagon Tower, Floor 2, Avecia Board Room

Chair: Ade Alao

Time	Item / Divider	Description	Report	Approval, Noting, Discussion
6:30	1	Welcome & Introductions Confirm Quorum		
	2	Apologies for Absence		
	3	Declaration of Interests / Confidential Matters / Equality & Diversity Matters Arising		
6:35	4	Minutes of Previous Meeting Tuesday 16 th May 2006	Enclosed	Approval
6:40	5	Matters Arising a) Independent Vacancy	Verbal	Noting
6.45	6	<u>INVOLVEMENT OF RESIDENTS</u> a) Minutes from Area Panel Meetings: Wilton Panel: 25 th April Fourways Panel: 26 th April Riverways Panel: 26 th April b) Area Panel Development Update	Enclosed Enclosed Enclosed Verbal	Noting Noting Noting Noting
6.55	7	<u>HUMAN RESOURCES & EQUALITY</u> a) Sub-Committee Minutes 23 rd May b) Board Training/Appraisals – Enlighten Report c) Lift Servicing Staff Proposal (Confidential) d) Staff Appraisal Scheme e) Joint Consultative Committee Agreement	Enclosed Enclosed Enclosed Enclosed Enclosed	Approval Approval Approval Approval Approval

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7.10	8	<u>PERFORMANCE & QUALITY SERVICE</u> a) Sub-Committee Minutes 26 th May b) Compliments and Complaints Policy and Procedure	Enclosed Enclosed	Approval Approval
7.25	9	<u>PROCUREMENT & PROPERTY</u> a) Sub-Committee Minutes 24 th May b) Costs of Framework Agreement c) Novation of Consultancy Services to Eastlands Homes d) Compensation Policy Statement e) Rubbish Removal	Enclosed Enclosed Enclosed Enclosed Enclosed	Approval Approval Approval Approval Approval
7.45	10	<u>RESOURCE & GOVERNANCE</u> a) Sub-Committee Minutes 23 rd May b) Annual Efficiency Statement c) Appointment of Auditors d) Risk Strategy e) Business Plan 2006-2016 f) IT Strategy	Enclosed Enclosed Enclosed Enclosed Enclosed Enclosed	Approval Approval Approval Approval Approval Approval
8.05	11	<u>CONTINUOUS IMPROVEMENT</u> a) Performance Indicator Targets 2006/07 b) Service Improvement Plan	Enclosed Enclosed	Approval Approval
8.15	12	<u>RELATIONS WITH COUNCIL</u> a) Protocols and Service Level Agreements	Enclosed	Approval
8.25	13	<u>INSPECTION UPDATE</u>	Verbal	Noting
8.30	14	<u>MEETINGS SCHEDULE 2006</u>	Enclosed	Noting
8.35	15	Any Other Business (Items should be brought to the attention of the Chair prior to the meeting)		
	16	Date of Next Meeting To be agreed		
		End of Meeting		