



rent & benefits

Ways to pay your rent

Available in large print, Braille and on CD

Northwards Housing offers you a choice of ways to pay your rent.

**Which one suits you? You decide.
If you need help, or have any
questions, please call us on
03000 123 123.**

By standing order

This is the best way to pay.

Please phone us and we'll help you set it up. There's a simple form that we can give you to fill in and send to your bank.

By phone

If you've got a credit card or debit card – like Mastercard, Maestro or Delta, just call us on 03000 123 123. All we need is your address. Or you can use our 24-hour automated payment line on 0161 273 5270.

Internet

Click on to www.northwardshousing.co.uk and follow the links. You will need your tenancy reference number which will be on your rent card or tenancy agreement.

At any paypoint shop or garage

Look for the paypoint sign. Hand over your cash payment and they will credit your account. The shop staff can't see any further details of your rent account. Please keep your receipt.

At the post office

Use your rent card at any UK post office. Give your card and

payment over the counter and they'll credit your rent account. Please keep your receipt. Please make cheques payable to Post Office Counters Ltd.

By post

You can post a cheque made payable to Manchester City Council to: Housing Rents Team, 549 Cheetham Hill Road, Manchester M8 9NW. Please write your name and address on the back of your cheque with your tenancy reference number – which is on your rent card.

At a Northwards Housing office

You might find it easier and more convenient to pay by standing order, online or by phone. But if you prefer, you can visit our housing offices at Monsall Street, Cheetham Hill Road or White Moss Road, Tuesday to Friday between 10am and 12 noon.

At the Town Hall

Visit the cashiers on the ground floor of the town hall extension. Just hand over your rent card with your payment. Please make cheques payable to Manchester City Council. Don't forget to keep your receipt.

Telebanking

Ask your bank for details of this convenient way to pay. You will need our sort code 08-90-00, account number, 61176698 and your tenancy reference number – which is on your rent card.

No rent card?

If you have any questions about your rent card, or you need a new one, please phone us on: 03000 123 123.

Or write to us at:

Rent Card Questions,
Northwards Housing,
549 Cheetham Hill Road,
Manchester M8 9NW.

Extra services for customers with reduced hearing or vision

To get this leaflet in Braille, large print or on CD:

Call: 03000 123 123 **E-mail:** info@northwardshousing.co.uk

Fax: 03000 124 123 **Text phone:** 0161 274 0899

Nëse këtë dokument e doni të përkthyer, ju lutemi telefononi numrin më poshtë, ky dokument gjendet edhe në gjuhën braille, në format me germa të mëdha ose në CD.

Albanian

إن كنت تريد ترجمة هذه الوثيقة، يرجى الاتصال بالرقم المذكور أدناه. تتوفر هذه الوثيقة أيضاً بطريقة برايل للمكفوفين وبالحرروف الطباعية الكبيرة أو على قرص مدمج – سي دي.

Arabic

如果您想要一份中文译本，请打下列电话。
这文件也有盲文版、大字体版和 CD 光盘备索。

Chinese

Přejete-li si překlad tohoto dokumentu zavolejte prosím na níže uvedené číslo. Tento dokument je také k dispozici ve slepeckém písmu, ve velkém formátu nebo na CD.

Czech

Si vous désirez une traduction de ce document, appelez le numéro ci-dessous. Ce document est également disponible en braille, en gros caractères ou sur CD.

French

نه گه ر پښت خوښه ته رجومه ي. نه م به لگه نامه به وه رگريت، تکايه په يوه ندي بکه به نه و ژماره ي خواره وه. نه م به لگه به هه ر وه ها به شينوازي نوسراوي کوزران، به چاپي گه زره و يان له سه ر سي دي هه په.

Kurdish

Se deseja obter este documento traduzido, por favor contacte o número abaixo, este documento também está disponível em Braille, impressão grande ou CD.

Portuguese

Haddii aad rabto in dukumeentigan lagu turjumo fadlan soo wac lambarka hoose, waxaa dukumeentigan weliba lagu heli karaa farta Braille ee dadka indhaha la', far waaweyn ama cajal (CD).

Somali

اگر آپ اس دستاویز کا ترجمہ چاہتے ہیں تو براہ کرم نیچے دئے گئے نمبر پر کال کریں، یہ دستاویز بریل، بڑی چھپائی یا سی ڈی کی شکل میں بھی دستیاب ہے۔

Urdu

03000 123 123