



rent & benefits

Are you getting the full benefit?

Available in large print, Braille and on CD

**Answer a few
simple questions
to help you cash
in online @**

www.northwardshousing.co.uk

Want to check whether you're getting the right benefits?

Or maybe you're thinking about getting a council home in North Manchester and need to know how much rent you'd pay?

Use the internet – at home, for free at your local library, or at an internet café – to find all the answers!

Our online rent and benefit calculator tells you how much rent to pay, and how much housing benefit, council tax benefit and various credit you should get. Answer some plain-language questions about your household, and the calculator does the rest. And it's totally confidential – you don't need to give your name or address!

Look out too for our online benefit application form, coming soon.

Log on to the calculator at www.northwardshousing.co.uk

More services

This is just one of the many services available on the Northwards Housing website: from

reporting a repair, to ordering a rent card; from making an official complaint, to applying for insurance. Or use the website to check your rent account, or to pay rent or other council bills!

You can also use the Homefinder and Homeswap services online too – see what's available and apply for a home.

To find out more about what's on the Northwards Housing website check out www.northwardshousing.co.uk or read our leaflet "Northwards Housing: only a click away".

But I haven't got the internet!

Don't worry if you haven't got the internet at home yet.

Pop into any one of Manchester's public libraries where you can use the internet for free. You can get training there too if you're not sure what to do. Or you can ask at your local community centre or visit an internet café.

You can also get help with calculating your rent payments by phoning 03000 123 123 or the rents team 0161 720 4002.

Extra services for customers with reduced hearing or vision

To get this leaflet in Braille, large print or on CD:

Call: 03000 123 123 **E-mail:** info@northwardshousing.co.uk

Fax: 03000 124 123 **Text phone:** 0161 274 0899

Nëse këtë dokument e doni të përkthyer, ju lutemi telefononi numrin më poshtë, ky dokument gjendet edhe në gjuhën braille, në format me germa të mëdha ose në CD.

Albanian

ان كنت تريد ترجمة هذه الوثيقة، يرجى الاتصال بالرقم المذكور أدناه. تتوفر هذه الوثيقة أيضاً بطريقة برايل للمكفوقين وبالحر و ف الطباعة الكبيرة أو على قرص مدمج – سي دي.

Arabic

如果您想要一份中文译本，请打下列电话。
这文件也有盲文版、大字体版和 CD 光盘各索。

Chinese

Přejete-li si překlad tohoto dokumentu zavolejte prosím na níže uvedené číslo. Tento dokument je také k dispozici ve slepeckém písmu, ve velkém formátu nebo na CD.

Czech

Si vous désirez une traduction de ce document, appelez le numéro ci-dessous. Ce document est également disponible en braille, en gros caractères ou sur CD.

French

نه گه ر پښت خوښه ته رجومه ي. نه م به لگه نامه به وه رگريت، تکايه په يوه ندي بکه به نه و ژماره ي خواره وه. نه م به لگه به هه ر وه ها به شينوازي نوسراوي کوزران، به چاپي گه زره و يان له سه ر سي دي هه په.

Kurdish

Se deseja obter este documento traduzido, por favor contacte o número abaixo, este documento também está disponível em Braille, impressão grande ou CD.

Portuguese

Haddii aad rabto in dukumeentigan lagu turjumo fadlan soo wac lambarka hoose, waxaa dukumeentigan weliba lagu heli karaa farta Braille ee dadka indhaha la', far waaweyn ama cajal (CD).

Somali

اگر آپ اس دستاویز کا ترجمہ چاہتے ہیں تو براہ کرم نیچے دئے گئے نمبر پر کال کریں، یہ دستاویز بریل، بڑی چھپائی یا سی ڈی کی شکل میں بھی دستیاب ہے۔

Urdu

03000 123 123