



your home

# Home Improvements

## Your kitchen

Available in large print, Braille and on CD

**When you voted YES to Northwards Housing in 2005, we promised to look after and improve each and every council home in the area. As part of our improvement we're offering you a choice of a new bathroom or a new kitchen unless yours has been replaced as part of a major improvement programme in the last five years.**

**If I choose a kitchen, what will I get?**

If you choose a new kitchen we will:

- install a complete new kitchen including units, handles and worktops
- tile 3-high above the worktops and to the floor behind the cooker
- redecorate
- lay a floor covering
- rewire the kitchen
- install an extractor fan.

## **Can I choose what my kitchen looks like?**

You will get to choose:

- the kitchen style and colour from a pre-selected range
- cupboard handles from the manufacturer's range
- worktops from the manufacturer's range
- mixer or pillar taps
- the floor covering from a preselected range
- wallpaper or paint from a preselected range
- tiles from a pre-selected range
- either a fluorescent strip light or normal light fitting.

## **Can I have extra cupboards?**

Where possible we'll give you extra cupboards and worktop space, and you will have a say in the layout of the kitchen.

## **Can I change the kind of light I have?**

You have a choice of a fluorescent strip light or a normal light, and we're happy to replace one with the other, depending on what you prefer.

## **Will you carry out any other work to my home at the same time?**

- if your gas central heating boiler will soon need to be replaced, we will install a new one
- if the electrical wiring needs replacing we will rewire your home.
- if water to your home runs through a lead main we will also replace that. This usually applies to homes built before 1950
- your loft insulation will be topped up to meet the current building regulations if required.

## **What if I have already modernised either my bathroom or kitchen and do not require either improvement?**

Northwards Housing offers a Tenant Incentive Scheme in these circumstances. Please ask your Project Officer for more information.

## Extra services for customers with reduced hearing or vision

To get this leaflet in Braille, large print or on CD:

**Call:** 03000 123 123    **E-mail:** info@northwardshousing.co.uk

**Fax:** 03000 124 123    **Text phone:** 0161 274 0899

Nëse këtë dokument e doni të përkthyer, ju lutemi telefononi numrin më poshtë, ky dokument gjendet edhe në gjuhën braille, në format me germa të mëdha ose në CD.

Albanian

ان كنت تريد ترجمة هذه الوثيقة، يرجى الاتصال بالرقم المذكور أدناه. تتوفر هذه الوثيقة أيضاً بطريقة برايل للمكفوفين وبالحروف الطباعية الكبيرة أو على قرص مدمج – سي دي.

Arabic

如果您想要一份中文译本，请打下列电话。  
这文件也有盲文版、大字体版和 CD 光盘备索。

Chinese

Přejete-li si překlad tohoto dokumentu zavolejte prosím na níže uvedené číslo. Tento dokument je také k dispozici ve slepeckém písmu, ve velkém formátu nebo na CD.

Czech

Si vous désirez une traduction de ce document, appelez le numéro ci-dessous. Ce document est également disponible en braille, en gros caractères ou sur CD.

French

نه گه ر پښت خوښه ته رجومه ي. نه م به لگه نامه به وه رگريت، تکايه په يوه ندي بکه به نه و ژماره ي خواره وه. نه م به لگه به هر وه ها به شوازي نوسراوي کوزران، به چاپي گه زره و يان له سه ر سي دي هه په.

Kurdish

Se deseja obter este documento traduzido, por favor contacte o número abaixo, este documento também está disponível em Braille, impressão grande ou CD.

Portuguese

Haddii aad rabto in dukumeentigan lagu turjumo fadlan soo wac lambarka hoose, waxaa dukumeentigan weliba lagu heli karaa farta Braille ee dadka indhaha la', far waaweyn ama cajal (CD).

Somali

اگر آپ اس دستاویز کا ترجمہ چاہتے ہیں تو براہ کرم نیچے دئے گئے نمبر پر کال کریں، یہ دستاویز بریل، بڑی چھپائی یا سی ڈی کی شکل میں بھی دستیاب ہے۔

Urdu

03000 123 123