



your home

Home Improvements

External Improvements

Version 2

Available in large print, Braille and on CD

When you voted YES to Northwards Housing in 2005, we promised to look after and improve each and every council home in the area. As part of our Programme of external improvements we'll be replacing windows and painting the outside of every home (for more details see our leaflet Home replacements: window replacement).

We will also conduct a full building survey on your home and dependant on what's needed, we will:

- Partially re-roof or completely re-roof your home dependent on the condition
- brick clean and re-point or re-build the brickwork and put in wall ties as required
- brick clean and re-point or re-build your chimney
- repair or replace your drain pipes and gutters
- replace bay and door canopies as required
- repair or replace paths
- undertake minimal boundary security works.

To enable us to carry out these works the contractor will have to put up scaffolding around your home. We will take it down as soon as we can however, the scaffold may be up for several weeks.

We're sure the results will be worth it!

Extra services for customers with reduced hearing or vision

To get this leaflet in Braille, large print or on CD:

Call: 03000 123 123 **E-mail:** info@northwardshousing.co.uk

Fax: 03000 124 123 **Text phone:** 0161 274 0899

Nëse këtë dokument e doni të përkthyer, ju lutemi telefononi numrin më poshtë, ky dokument gjendet edhe në gjuhën braille, në format me germa të mëdha ose në CD.

Albanian

ان كنت تريد ترجمة هذه الوثيقة، يرجى الاتصال بالرقم المذكور أدناه. تتوفر هذه الوثيقة أيضاً بطريقة برايل للمكفوقين وبالحروف الطباعية الكبيرة أو على قرص مدمج – سي دي.

Arabic

如果您想要一份中文译本，请打下列电话。
这文件也有盲文版、大字体版和 CD 光盘备索。

Chinese

Přejete-li si překlad tohoto dokumentu zavolejte prosím na níže uvedené číslo. Tento dokument je také k dispozici ve slepeckém písmu, ve velkém formátu nebo na CD.

Czech

Si vous désirez une traduction de ce document, appelez le numéro ci-dessous. Ce document est également disponible en braille, en gros caractères ou sur CD.

French

نه گه ر پښت خوښه ته رجومه ي. نه م به لگه نامه يه وه رگريت، تکايه په يوه ندي بکه به نه و ژماره ي خواره وه. نه م به لگه يه هه ر وه ها به شتوازي نوسراوي کوزران، به چاپي گه زره و يان له سه ر سي دي هه يه.

Kurdish

Se deseja obter este documento traduzido, por favor contacte o número abaixo, este documento também está disponível em Braille, impressão grande ou CD.

Portuguese

Haddii aad rabto in dukumeentigan lagu turjumo fadlan soo wac lambarka hoose, waxaa dukumeentigan weliba lagu heli karaa farta Braille ee dadka indhaha la', far waaweyn ama cajal (CD).

Somali

اگر آپ اس دستاویز کا ترجمہ چاہتے ہیں تو براہ کرم نیچے دئے گئے نمبر پر کال کریں، یہ دستاویز بریل، بڑی چھپائی یا سی ڈی کی شکل میں بھی دستیاب ہے۔

Urdu

03000 123 123