



your home

# Home Improvements

Your bathroom

Available in large print, Braille and on CD

**When you voted YES to Northwards Housing in 2005, we promised to look after and improve each and every council home in the area. As part of our improvement programme we're offering you the choice of a new bathroom or a new kitchen.**

**If I choose a new bathroom, what will I get?**

If you choose a new bathroom we will:

- replace the bathroom suite with a bath, toilet and sink (all white)
- install an electric shower over the bath, together with a shower rail and curtain
- tile the walls around the bath area and the splash-back above the sink
- redecorate
- lay a floor covering
- install an extractor fan

**Can I choose what my bathroom looks like?**

You will get to choose:

- the bath panel from a pre-selected range
- the toilet seat from from a pre-selected range
- wall tiles from a pre-selected range
- the floor covering from a pre-selected range
- wallpaper or paint from a pre-selected range
- the colour of the shower curtain

**I have a separate toilet and bathroom. What will happen?**

We will replace the toilet as well and redecorate to match your bathroom.

**My toilet is downstairs and my bath and sink upstairs.**

If it is possible we will move the toilet upstairs. If not we will replace it, fit a small hand basin and redecorate.

**I have a full bathroom suite upstairs and a second toilet downstairs.**

We will replace the downstairs toilet, fit a small hand basin and redecorate, as well as replace the bathroom upstairs.

**I already have a shower fitted, can I keep it?**

Yes, if it is safe and serviceable. We will still also fit a new electric shower over the bath as part of the bathroom replacement.

**Will you carry out any other work to my home at the same time?**

- If your gas central heating boiler will soon need to be replaced, we will install a new one
- If the electrical wiring needs replacing we will rewire your home. If not, we will install a new supply to the shower and fit an extractor fan if you do not already have one.
- If water to your home runs through a lead main we will also replace that. This usually applies to homes built before 1950.

**What if I have already modernised either my bathroom or kitchen and do not require either improvement?**

Northwards Housing offers a Tenant Reward Scheme in these circumstances. Please ask your Project Officer for more information.

## Extra services for customers with reduced hearing or vision

To get this leaflet in Braille, large print or on CD:

**Call:** 03000 123 123 **E-mail:** info@northwardshousing.co.uk

**Fax:** 03000 124 123 **Text phone:** 0161 274 0899

Nëse këtë dokument e doni të përkthyer, ju lutemi telefononi numrin më poshtë, ky dokument gjendet edhe në gjuhën braille, në format me germa të mëdha ose në CD.

Albanian

ان كنت تريد ترجمة هذه الوثيقة، يرجى الاتصال بالرقم المذكور أدناه. تتوفر هذه الوثيقة أيضاً بطريقة برايل للمكفوقين وبالحر و ف الطباعة الكبيرة أو على قرص مدمج – سي دي.

Arabic

如果您想要一份中文译本，请拨打下列电话。  
这文件也有盲文版、大字体版和 CD 光盘备索。

Chinese

Přejete-li si překlad tohoto dokumentu zavolejte prosím na níže uvedené číslo. Tento dokument je také k dispozici ve slepeckém písmu, ve velkém formátu nebo na CD.

Czech

Si vous désirez une traduction de ce document, appelez le numéro ci-dessous. Ce document est également disponible en braille, en gros caractères ou sur CD.

French

نه گه ر پښت خوښه ته رجومه ي. نه م به لگه نامه به وه رگرېت، تکايه په يوه ندي بکه به نه و ژماره ي خواره وه. نه م به لگه به هه ر وه ها به شينوازي نوسراوي کوزران، به چاپي گه زره و يان له سه ر سي دي هه په.

Kurdish

Se deseja obter este documento traduzido, por favor contacte o número abaixo, este documento também está disponível em Braille, impressão grande ou CD.

Portuguese

Haddii aad rabto in dukumeentigan lagu turjumo fadlan soo wac lambarka hoose, waxaa dukumeentigan weliba lagu heli karaa farta Braille ee dadka indhaha la', far waaweyn ama cajal (CD).

Somali

اگر آپ اس دستاویز کا ترجمہ چاہتے ہیں تو براہ کرم نیچے دئے گئے نمبر پر کال کریں، یہ دستاویز بریل، بڑی چھپائی یا سی ڈی کی شکل میں بھی دستیاب ہے۔

Urdu

03000 123 123