

want your neighbour  
**TO KNOW**  
**EXACTLY**  
how you feel?

We can help **YOU** sort out your neighbour disputes.

If you're a council or housing association tenant, ask your landlord to put you in touch with **Mediation Northwards**.



mediation northwards  
FINDING A WAY FORWARD

# We all want to live in PEACE with our neighbours

**BUT WHAT CAN YOU DO** if your life's a misery because of their noise, children's behaviour, the hours they keep, their pets or parking?

We know it's hard to talk to neighbours if you've got a dispute. You just want a quiet life – and to get things sorted out.

## **Mediation Northwards can help.**

### **How does it work?**

Our step-by-step mediation helps you – and neighbours you have a dispute with – find a solution everyone can live with.

We don't take sides. Our mediators are trained to work with neighbours in dispute to help things get better.

This service is **FREE** and independent.

### **Can we help?**

Mediation works well if you're more interested in a solution than in blaming your neighbours. If everyone involved agrees, we'll guide you through the process towards a workable agreement.

But mediation is not suitable where there's violence, drugs, alcohol dependency or legal action involved.

### **Find out more**

**Ask Northwards Housing to put you in touch with Mediation Northwards.**

You can also contact us direct on **0161 908 8375** or e-mail us at **[mediation.services@manchester.gov.uk](mailto:mediation.services@manchester.gov.uk)**

Our service is available in any language.