

AGENDA
Northwards Housing Board Meeting
Wednesday 20 January 2016, 6:00pm at Hexagon Tower Board Room
Chair: Sue Abbott

[Items marked Information * are for information and will only be discussed if a request is made at the beginning of the meeting.]

| Time | Item | Description | Page | Lead Officer | Report | Approval, Noting, Information * |
|------|------|--|----------|-------------------|--------------------------------------|--------------------------------------|
| 6.00 | 1 | <u>CHAIRS ITEMS</u> Remuneration Panel Update (Confidential – Board only) | | | To Follow | Approval |
| 6.30 | 2 | Welcome and Introductions Confirm Quorum | | | | |
| | 3 | Apologies for Absence | | | | |
| | 4 | Declaration of Interests / Confidential Matters / Requests to un-star information items | | | | |
| | | CONFIDENTIAL ITEMS | | | | |
| 6.35 | 5 | <u>MINUTES OF PREVIOUS MEETINGS</u> a) Board 10 November 2015 b) Resources 2 December 2015 | 3 9 | | Enclosed Enclosed | Approval Approval |
| 6.45 | 6 | <u>RELATIONS WITH THE COUNCIL</u> a) Management Fee Negotiations b) Re-Procurement of R&M Service c) Future Options Review | 13 15 | RL/SB LP RL | Enclosed Enclosed Verbal | Noting Approval Noting |
| 7.00 | 7 | <u>STRATEGIC AND PERFORMANCE</u> a) The Future of the Customer Service Centre (CSC) Contract | 34 | SF | Enclosed | Approval |
| | | NON CONFIDENTIAL ITEMS | | | | |
| 7.10 | 8 | <u>MINUTES OF PREVIOUS MEETINGS</u> a) Board 10 November 2015 b) Matters Arising | 39 | | Enclosed | Approval |
| 7.15 | 9 | <u>CHAIRS ITEMS</u> a) Board Effectiveness Review b) Board Away Day 15 April 2016 c) Carbon Literacy Training Feedback d) Managing Age Event | | | Verbal Verbal Verbal Verbal | Noting Noting Noting Noting |
| 7.25 | 10 | <u>STRATEGIC AND PERFORMANCE</u> a) Welfare Reform Update | 49 | TL | Enclosed | Noting |

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|------|----|--|----------------------------------|----------------------------------|--|--|
| 7.45 | 11 | <u>FINANCIAL</u> a) Capital Programme 2016/17 b) PV Programme Update | 54 | CH CH | Enclosed Verbal | Approval Noting |
| 7.55 | 12 | <u>RELATIONS WITH THE COUNCIL</u> a) Manchester Move Collaboration Agreement | 60 | MS | Enclosed | Approval |
| 8.05 | 13 | <u>GOVERNANCE</u> a) Scheme of Delegations b) Sub-Committee Chairs Endorsement c) Board Leads Review d) Governance Action Plan Quarterly Update e) Board Member Recruitment 2016 f) Board Training Plan 2016 | 65 73 75 77 88 90 | SB TK TK TK TK TK | Enclosed Enclosed Enclosed Enclosed Enclosed Enclosed | Noting Approval Approval Noting Noting Approval |
| 8.20 | 14 | <u>INVOLVEMENT OF RESIDENTS</u> No Items | | | | |
| 8.20 | 15 | <u>RESOURCES</u> 2 December 2015 | 92 | | Enclosed | Approval |
| | 16 | <u>OPERATIONS</u> 18 November 2015 | 96 | | Enclosed | Approval |
| | 17 | <u>AUDIT</u> 26 November 2015 | 99 | | Enclosed | Approval |
| | 18 | <u>HORIZONS GROUP</u> No meetings since last Board. Next meeting 2 February 2016. | | | | |
| | 19 | Board Rolling Agenda | 105 | | Enclosed | Noting |
| 8.25 | 20 | Any Other Business (Items should be brought to the attention of the Chair prior to the meeting) | | | | |
| | | Date of Next Meetings Tuesday 9 February 2016, Business Continuity Exercise, Hexagon Tower Board Room, 6.00pm – 8.00pm Monday 14 March 2016, Hexagon Tower Board Room, 6.30pm-8.30pm | | | | |
| | | End of Meeting | | | | |